



Town of Hilton Head Island
Community Services & Public Safety
COMMITTEE MEETING
Monday, October 16, 2023, 10:00 AM
MINUTES

Present from the Committee: Tamara Becker, *Chairman*; Patsy Brison, Alex Brown, David Ames (Alternate)

Absent from the Committee: Steve Alfred

Call to Order

Chair Becker called the meeting to order at 10:00 a.m.

Adoption of the Agenda

Ames moved to approve. Brown seconded. Motion carried 4-0.

Approval of Minutes

Ames moved to approve. Brown seconded. Motion carried 4-0.

Appearance by Citizens

Mira Scott addressed the Committee regarding the harms of pesticide used Island-wide.

New Business

Consideration of a Resolution Approving the Fire Rescue Strategic Plan – Chris Blankenship, Fire Chief

Chief Blankenship reviewed details regarding the following:

Importance of a Strategic Plan

- Outlines challenges and opportunities for the organization.
- Allows Fire Rescue to be proactive, rather than reactive.
- Provides an opportunity for the community to collaborate with Fire Rescue personnel.
- Aligns with our commitment to continuous improvement as part of the CPSE accreditation model.

Strategic Planning Process

- Process occurred between April and June of 2023.
- External Stakeholder Feedback
- Community members had the option to complete an online survey or participate in one of two in-person sessions.
- Participants were asked questions related to expectations, concerns, service priorities, and additional comments.

- 86 total responses from community members.
- Internal Stakeholder Feedback
- An online survey was sent to all Fire Rescue personnel with questions related to expectations, concerns, and areas for Fire Rescue to focus on over the next three years.
- Received 50 responses from internal personnel.

Staffing Goal: Create an appropriate staffing model to fulfill the needs of Fire Rescue and best serve the community.

- Evaluate current staffing model based on community risk and historical data.
- Identify recruitment and retention challenges.
- Develop an appropriate staffing model.
- Implement and evaluate a new staffing model to ensure the needs of Fire Rescue and the community are met.

Development Goal: Enhance personal growth and professional development to improve service delivery to the community.

- Analyze the effectiveness of developmental programs and strategies.
- Develop and enhance programs to meet identified needs.
- Implement and evaluate programs to foster growth and development within Fire Rescue.

Community Outreach Goal: Maximize community outreach through the enhancement of programs and partnerships.

- Analyze current community outreach programs and partnerships for effectiveness.
- Develop new partnerships to enhance the capabilities of reaching our community.
- Implement new programs and evaluate those programs and partnerships.

Following discussion, questions, and comments from the Committee, **Brison moved to forward the Resolution to Town Council for consideration of approval. Ames seconded. Motion carried 4-0.**

Adjournment

Chairman Becker adjourned the meeting at 10:41 a.m.

Approved: November 13, 2023

The recording of this meeting can be found on the Town's website at www.hiltonheadislandsc.gov